RepuGold

Customer Feedback Pilot

A one-week overview for customer-facing businesses

Who it is for

Retailers, professional offices, local service companies, and teams looking for a consistent way to gather feedback.

What we agree on first

We discuss your public review activity, current customer follow-up, and what your team wants to improve.

How the pilot works

Your team sends a neutral feedback request to eligible customers. We review activity during the week against the agreed starting point.

What is included after we agree on the pilot

Based on the agreed scope, deliverables can include a feedback request template, a tracking tool, and a short report with next steps.

What the results can show

The comparison shows how review volume changed during the pilot. It cannot identify which reviews came from the requests.

repugold.com | sales@repugold.com | (714) 227-9925